



San Francisco  
**Water Power Sewer**  
Services of the San Francisco Public Utilities Commission

# Our Mission

Providing our customers with high-quality, efficient and reliable services in a manner that is inclusive of environmental and community interests and sustains the resources entrusted to our care.

## WATER

Delivering high quality water every day.



We deliver drinking water from the Hetch Hetchy Regional Water System to 2.5 million people and businesses in San Francisco, Alameda, Santa Clara, and San Mateo counties. This gravity-fed system reliably delivers water across the state without the use of energy-consuming pumping.

## POWER

Generating clean energy for vital services.



Through the Hetch Hetchy Power System's hydroelectric and solar installations, we generate 1.6 billion kilowatt hours of clean, reliable energy annually for vital City services.

With our diverse, renewable energy portfolio, we are one of the cleanest energy utilities in California.

## SEWER

Protecting public health and the environment.



We protect the public and the environment through the operation of the San Francisco Combined Sewer System.

We provide innovative programs to manage sewage and stormwater, and prevent pollution of the Bay and Ocean.

*Hetch Hetchy Regional Water System*

# Delivering high quality water every day.



Reliable drinking water delivered by gravity for 2.5 million people in  
San Francisco • Alameda • Santa Clara • San Mateo counties

Programs to promote the efficient use of water and develop alternative  
local sources for our diverse water needs.

Water



*Hetch Hetchy Power System*

# Generating clean energy for vital services.

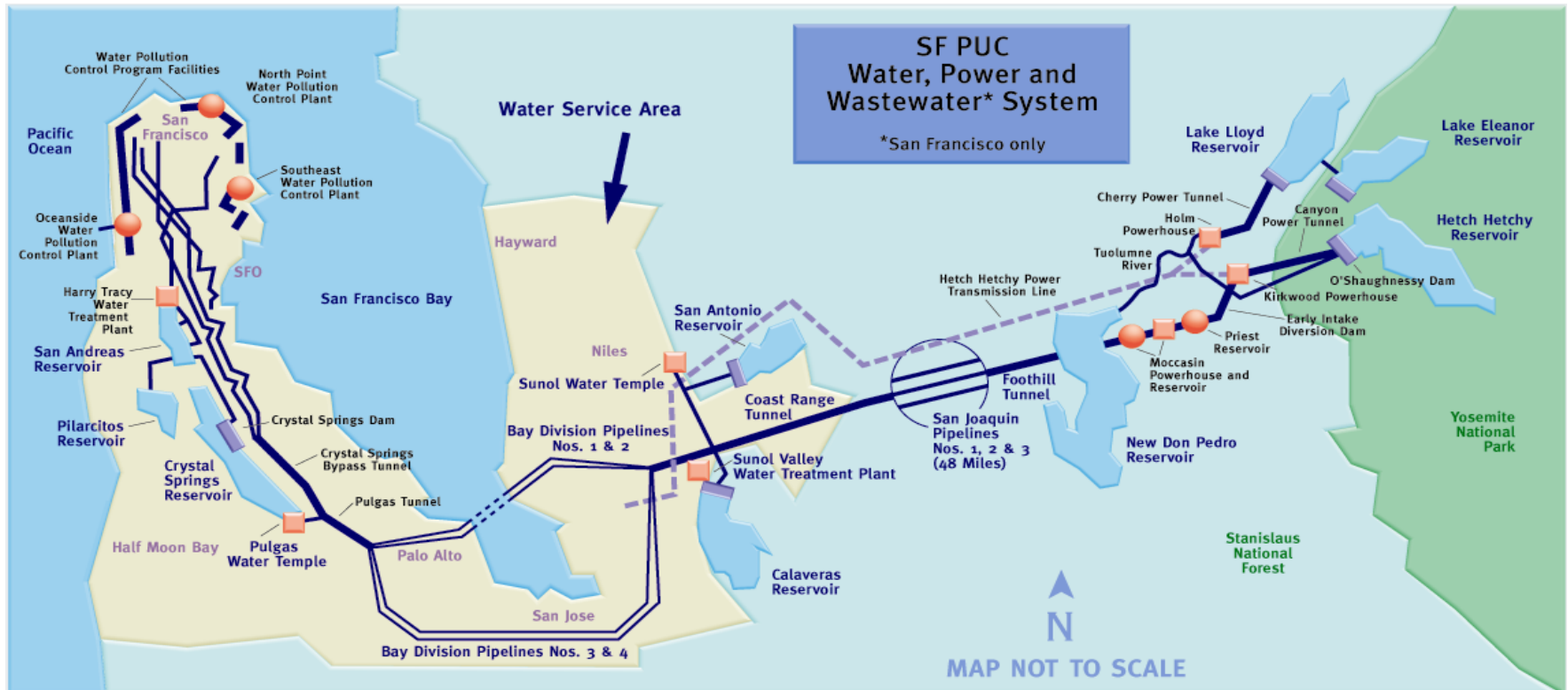


Reliable hydroelectric and solar energy for San Francisco's city services:

MUNI • SF General Hospital • Laguna Honda Hospital • SFO Intl Airport • Public Schools  
City Hall • Public Libraries • Public Health • Street Lights • Police and Fire Stations  
Port Facilities • Shoreside Power • Treasure Island

Power

# Hetch Hetchy Power System



# Protecting public health and the environment.



1,000 miles of gravity-fed sanitary and storm sewers • Award-winning Wastewater Treatment Plants • Treating 72/500 mg on dry/rainy days

Innovative programs to manage sewage, stormwater, and prevent pollution of our Bay and Ocean.

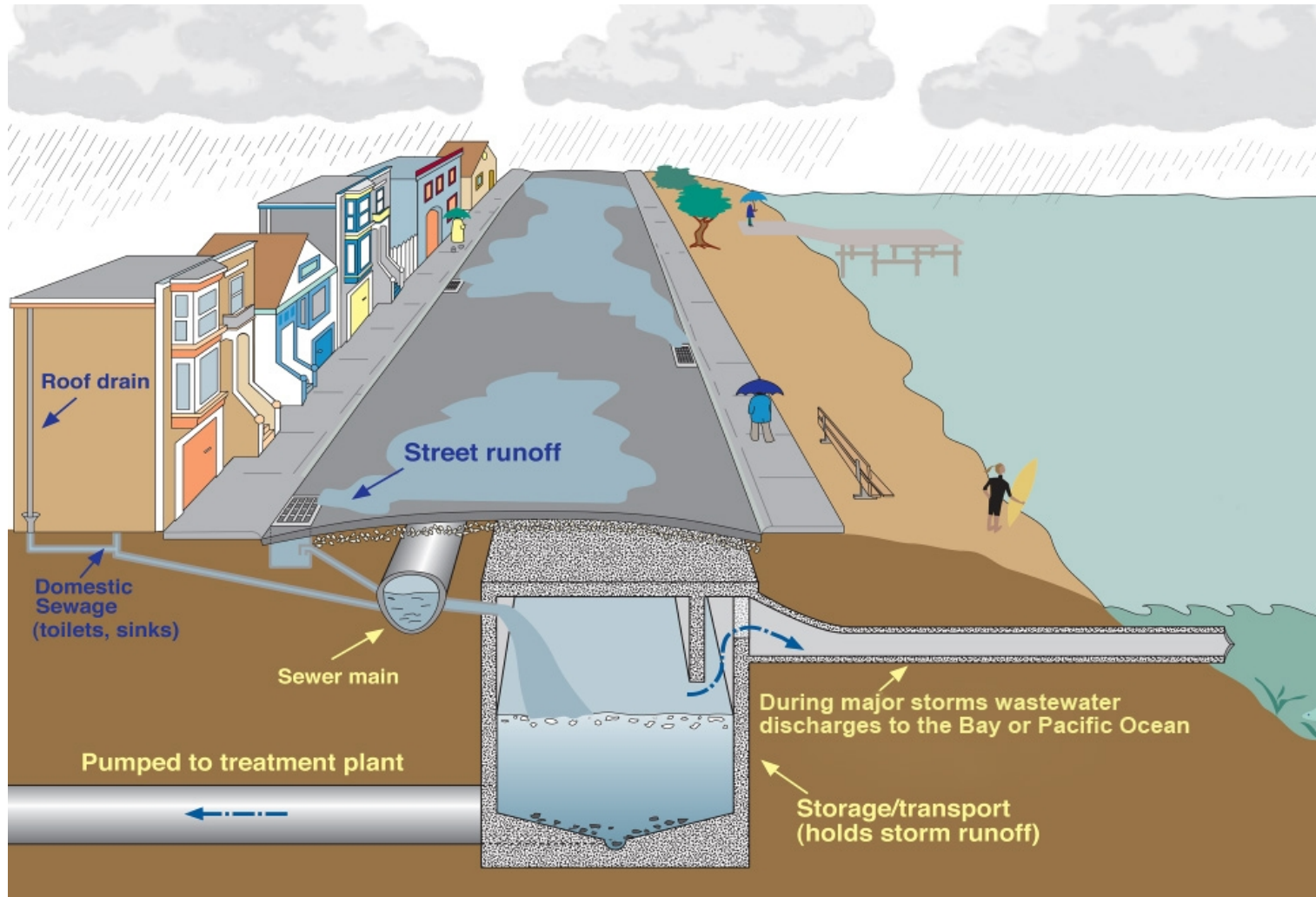
- SFGreasecycle • Laundry to Landscape • Rainwater Harvesting
- Sustainable Urban Stormwater Management

# San Francisco Combined Sewer System





# San Francisco Combined Sewer System



# Supporting Service Delivery

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Business Services

External Affairs

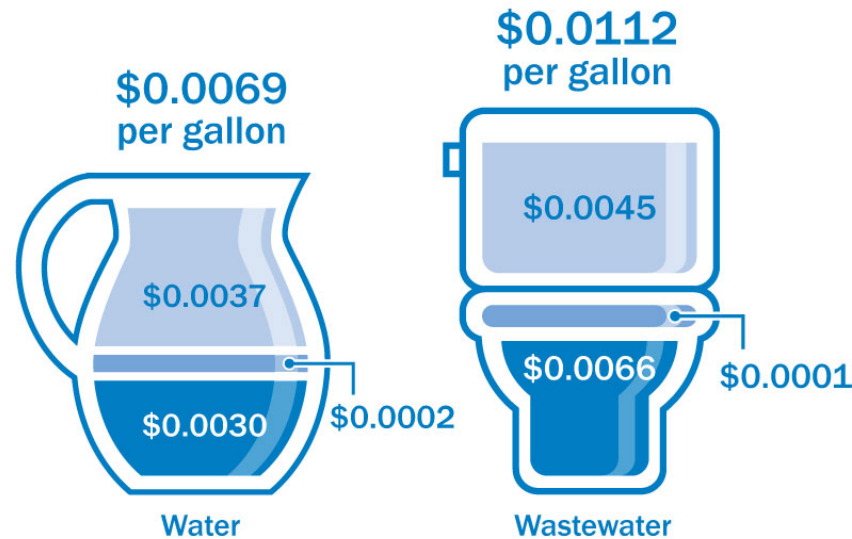
Infrastructure



# Retail Water and Wastewater Cost

## Retail Water and Wastewater Cost per Gallon FY 2011-12

- Capital Improvement
- Facilities Maintenance
- 24/7 Operations



### Total Retail Cost:

Water + Wastewater = Less than two pennies per gallon!



# San Francisco Public Utilities Commission

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San Francisco  
**Water Power Sewer**

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**Leading Logo** • In City Services • Retail • Commission



Hetch Hetchy  
**Regional Water System**

Services of the San Francisco Public Utilities Commission

**Regional Logo** • Services Outside the City • Wholesale Water/Power



San Francisco  
**Water Power Sewer**  
Services of the San Francisco Public Utilities Commission

# **You're a part of our Mission...**